



# DIABETIC SUPPLIES AND EQUIPMENT

**Did you know that you can receive most of your diabetic supplies from the same pharmacy that is filling your prescriptions?**

## Retail or Mail Order Pharmacy

The following diabetic supplies can be dispensed at your retail or mail order pharmacy with a prescription from your physician:

### Traditional Blood Glucose Supplies

- Blood glucose meters such as Abbott Freestyle and LifeScan OneTouch
- Blood glucose test strips
- Blood glucose lancets

### Continuous Blood Glucose Supplies

- Freestyle Libre Device and Sensor
- Dexcom G6/G7 Device, Sensor, and Transmitter

### Other Diabetic Supplies

- Insulin Syringes
- Glucose Tablets
- Alcohol Swabs

### Omnipod® 5

- The Omnipod® 5 must be dispensed at the Pharmacy. It cannot be obtained at a Durable Medical Equipment provider.

## Durable Medical Equipment (DME) Provider

There are several types of diabetic supplies and equipment available through one of our participating DME providers. These include:

### Insulin Pumps and Supplies, such as infusion sets, examples include:

MiniMed™ 630G, 770G Receiver, Sensors and Transmitter

### Other Diabetic Equipment and Supplies, examples include:

- Freestyle Libre Device and Sensor
- Dexcom G6/G7 Receiver, Sensors, and Transmitters

### Traditional Continuous Blood Glucose Supplies

- Please note: these supplies may be obtained at a DME provider; however, you can also fill these types of supplies, if available, at your local retail pharmacy.

To obtain any of the diabetic supplies, contact one of our DME providers on the back of this flyer. A prescription from your physician is required. Your member cost share will follow the diabetic supply and diabetic equipment benefit.

Please see the back side of this flyer for a list of participating DME providers.

## Durable Medical Equipment (DME) Providers

Listed below is the contact information for our national Durable Medical Equipment (DME) providers. Excellus BlueCross BlueShield works with a variety of DME providers to suit your needs.

Once you select the DME provider, please call them to set up your profile, and inform your prescribing physician. Your physician will need to send the prescription for your diabetic equipment and supplies to the correct DME provider. For a complete list of our DME providers, please visit **Durable Medical Equipment - Standard and Non-Standard** at <https://bit.ly/44tYtav>

### EdgePark

Phone Number: 800-321-0591  
Service Hours: Mon-Fri 8am-9pm,  
Sat 9am-3pm EST

### Byram Healthcare

Phone Number: 914-286-2000  
Service Hours: Mon-Fri 830am-7pm,  
Sat 9am-1pm EST

### MiniMed™

Phone Number: 800-933-3322  
Service Hours: Mon-Fri 9am-7pm EST

### DEGC Enterprises Inc dba CCS Medical

Phone Number: 727-531-9161  
Service Hours: Mon-Fri 8am-6pm EST

### Noble Health Services Inc

Phone Number: 888-843-2040  
Service Hours: Mon-Fri 830am-8pm,  
Sat 830am-1230pm EST

### Better Living Now

Phone Number: 800-854-5729  
Service Hours: Mon-Fri 8am-10pm,  
Sat 9am-10pm EST

Please call 711 for TTY relay assistance.

## Prior Authorizations

Certain diabetic supplies and equipment may require prior authorization, including (but not limited to): continuous glucose monitors and supplies, insulin pumps, and the Omnipod® 5. Please ask your physician and if prior authorization is required, your physician will need to send a prior authorization request to Excellus BlueCross BlueShield for medical review.

### Questions?



If you have any questions,  
please log in to your member  
account at [ExcellusBCBS.com](https://ExcellusBCBS.com),  
or call Customer Care at the  
number on the back of your  
member card.



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Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, origin, age, disability, or sex.

Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

注意：如果您说中文，我们可为您提供免费的语言协助。请参见随附的文件以获取我们的联系方式。

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